# The Hemonto Experience

## Platform Design

Right from the start, we invest the resources to get a thorough understanding of the needs of your Family Office.

We share our insights and best practices. Through dialogue with you, we design the perfect use case to fit into your way of doing things. We have yet to receive a request for customization that we cannot accommodate.

## Implementation

At a kick-off meeting, we walk you through your setup and provide you with training to get the full value from our platform. We also make sure to set up customized reporting dashboards.

Our Customer Onboarding Manager handles the process to make sure you spend a minimum of time. We obtain all information from your custodian banks and recreate any historical data.

## Client Services

As a HEMONTO client, you probably get the best customer service in the world. Your Hemonto team takes full responsibility for the quality of the reported data, and we are always available for any inquiry you may have. Our software developers at HEMONTO LAB are available to adapt any features to your specific needs.

You get daily consolidated reporting of your entire investment universe to meet even your most complex reporting needs, e.g., exposure overviews of your investments in public funds, comparable overviews of all your PE investments with relevant ratios, as well as data available in your database to build your own reports.