



PROTECTION, PRIVACY AND HEALTH

Family Office Capabilities

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With Crisis24 Private Strategic Group, your family can finally enjoy a luxury that eludes so many in their position: having the freedom to focus on what matters most in life—and to do so virtually anywhere in the world.

Get to know our end-to-end protective and concierge medical capabilities. We're available 24/7/365, helping your family focus on what matters in life, anywhere, anytime.

CRISIS24 | PRIVATE
STRATEGIC
GROUP

CRISIS24 PRIVATE STRATEGIC GROUP

REDEFINING BESPOKE PROTECTION FOR
INDIVIDUALS, FAMILIES, AND ORGANIZATIONS

LEADERSHIP



BRIAN LEEK
MANAGING DIRECTOR
BOCA RATON



JEFF MARQUART
MANAGING DIRECTOR
LOS ANGELES



KEITH DUVAL
EXECUTIVE DIRECTOR
NEW YORK



DR. WILLIAM LANG
CHIEF MEDICAL DIRECTOR
WASHINGTON DC



SCOTT SUNDERMAN
EXECUTIVE DIRECTOR
LONDON



WILL AKER
VICE PRESIDENT, OPERATIONS
SAN FRANCISCO



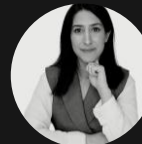
PETE COOPER
DIRECTOR, MEDICAL SERVICES
LONDON



DR. ROBERT DARLING
MEDICAL DIRECTOR
HILTON HEAD



DR. ANDREW DESJARDINS
MEDICAL DIRECTOR
SAN DIEGO



GHONCHE ALAVI
DIRECTOR, CYBER
NEW YORK



BJ HEWITT
VICE PRESIDENT, OPERATIONS
SAN FRANCISCO



SUSIE HORNEY
VICE PRESIDENT, OPERATIONS
BOCA RATON



CHRIS MARSHALL
SENIOR DIRECTOR,
OPERATIONS
BOCA RATON



RYAN MARTIN
VICE PRESIDENT, OPERATIONS
SAN FRANCISCO



SAMANTHA MORRIS
HEAD OF STRATEGIC PRIVATE
CLIENT OPERATIONS
SPRINGFIELD



AUSTIN NORTON
VICE PRESIDENT, OPERATIONS
LOS ANGELES



JEFF SANSONE
VICE PRESIDENT, OPERATIONS
NEW YORK



CHARLES SCHNETZER
VICE PRESIDENT, SPECIAL
PROJECTS
NEW YORK



MATT SOLE
VICE PRESIDENT, OPERATIONS
LONDON



MORGAN STEVENS
SENIOR VICE PRESIDENT,
GLOBAL SECURITY OPERATIONS
BOCA RATON

AN EXTENDED NETWORK OF EXPERTS WHO WORK SEAMLESSLY WITH YOUR FAMILY OFFICE.

As the world grows more complex, so too do the lives of high-net worth individuals. We collaborate with you to anticipate, plan, and face challenges anywhere in the world. Because nothing in this world should be outside of your comfort zone.

The combined power of our experts and your family office

Comprehensive understanding of your unique set of circumstances

Seamlessly orchestrated network of expert talent & leading technologies

Custom solutions that are thorough and proactive, not reactive

The only truly integrated end-to-end global protection, health and cyber security capability that covers you wherever you are or want to be

ALL IN ONE ALL FOR YOU

GLOBAL MEDICAL CONCIERGE

A range of membership options for individuals, families and executives connecting you with exceptional expertise and access to care anywhere you are.

PERSONAL PROTECTION

A full range of human and technical protection for residence, office, travel, and at events. Bespoke programs or on-demand

CYBER PROTECTION

When keeping your information locked down is your number one priority, Private Strategic Group's Cyber Protect program can help you identify and shore up your vulnerabilities.

GLOBAL MEDICAL
CONCIERGE
PRACTICE

CYBER PROTECTION

PERSONAL
PROTECTION

Personalized
—
Global
—
Integrated
—
Seamless
—
Always-on
—
On Demand
—
360°



PERSONAL PROTECTION

ELITE PERSONAL PROTECTION THAT FREES YOU TO FOCUS ON WHAT MATTERS MOST

—

Crisis24 Private Strategic Group operates globally, bringing together top-tier expertise in personal protection. We are trusted by the world’s most prominent families and individuals to provide discreet, effective solutions. Our team combines deep on-the-ground experience with the latest advancements in AI and one of the largest private networks of analysts, ensuring informed decision-making and proactive risk assessment.

Deep technical skill—paired with our extensive experience—allows us to deliver best-in-class protection in a manner that matches your preferences, family and lifestyle.

Dedicated Expert Protective Detail

Residential Protection

Monitoring

Background Checks

Technical Surveillance Countermeasures

Journey Management

Event Security

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- Embedded protection professionals
- Assessments
- Technical and physical protection systems
- Intel and monitoring
- Staff training

LEADING A.I. BACKED MONITORING

- Crisis24 Horizon
- Crisis24 InDepth
- TopoONE by Crisis24

EXCEPTIONAL TECHNICAL SURVEILLANCE COUNTERMEASURES

- Auditing vulnerabilities
- Physical environment inspections
- Electronic devices inspections
- Proprietary methods

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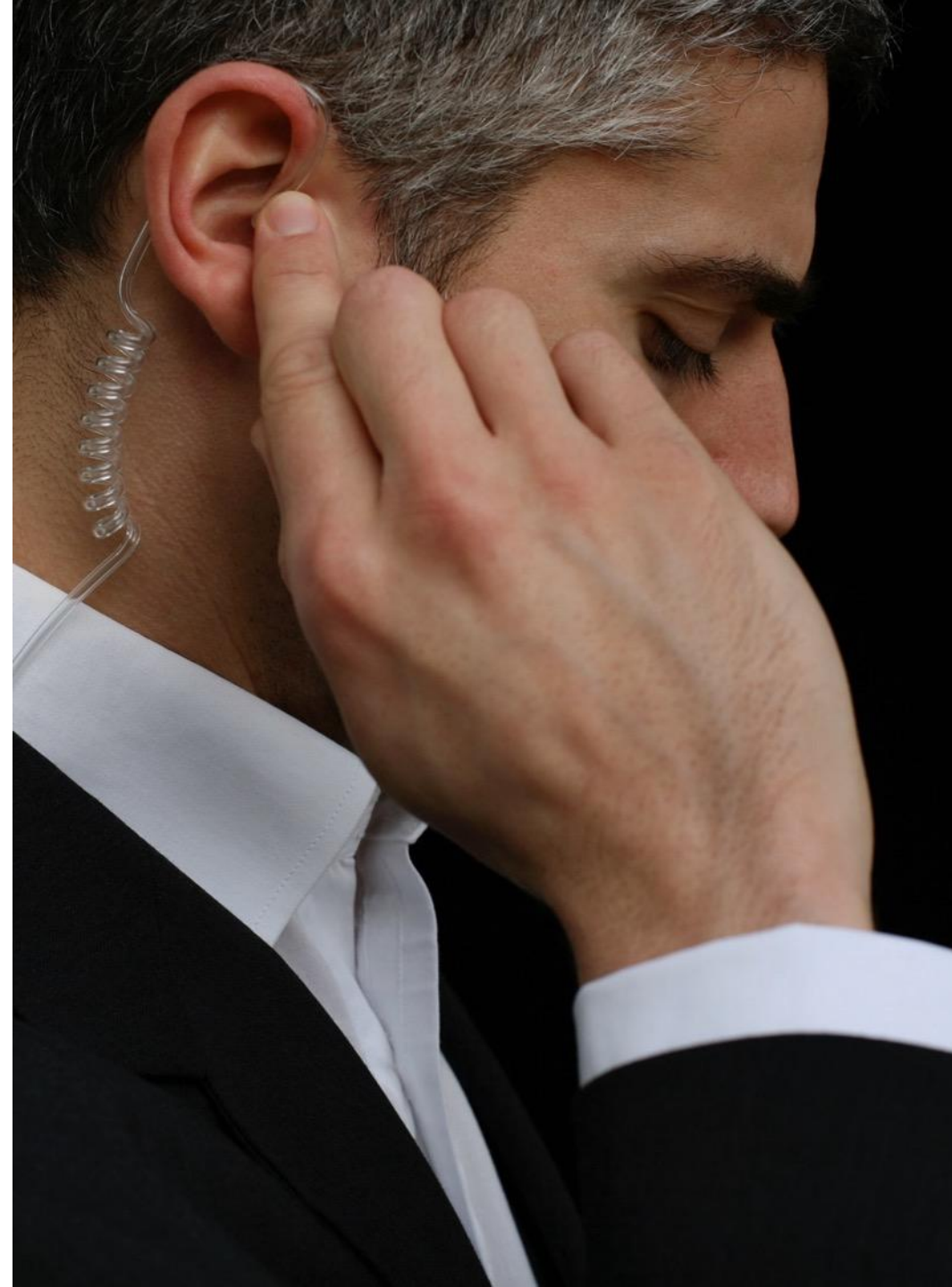
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- J' y 4 E u o i u u s u
- K z u z z i u u i u i
- A y i i i u a e u
- G i i g e u i z y v u i

ELITE PROPRIETARY TRAINING

- Jî ýzuvě Āwā gāvūr
- L°yē suēng Āi ā gāvūr
- Nzi Āk vyi
- Nēgāgēu Āy Esūb
- Dā ū Ār i ē sūi
- G°gr Ār vyi

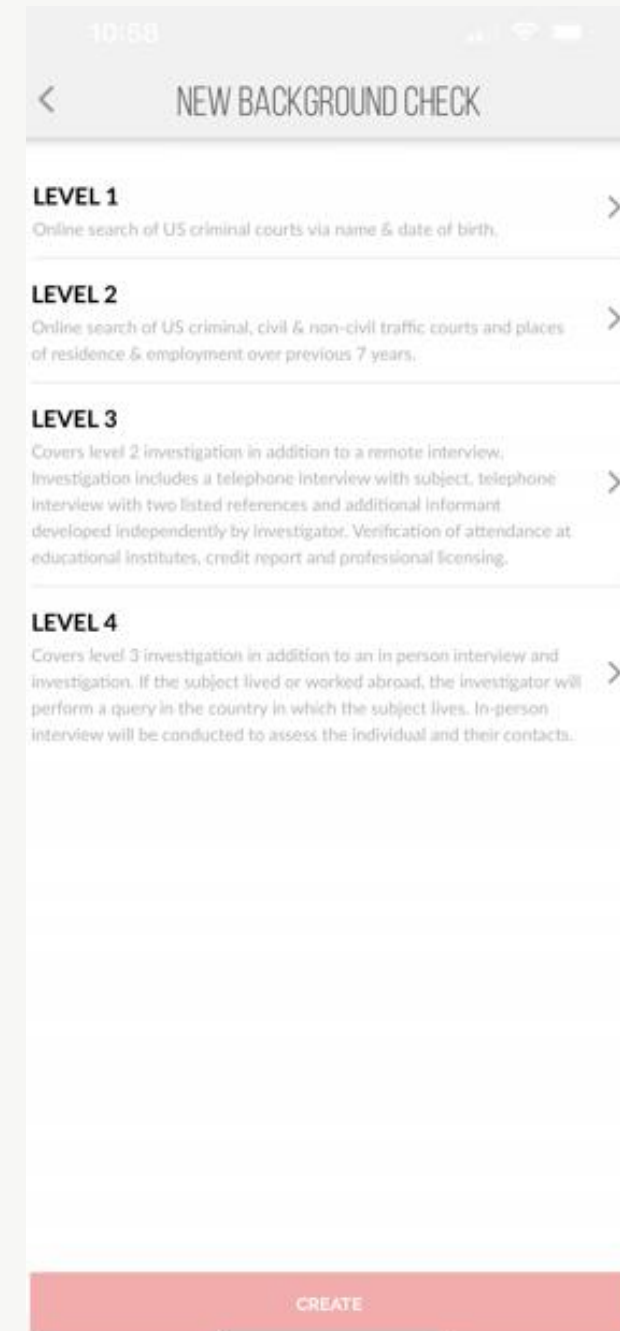


BACKGROUND CHECKS

We leverage our expertise and technology to deliver reliable and timely reporting, fully compliant with the Fair Credit Reporting Act (FCRA) and all federal and state laws

Our program management team comprises former intelligence officers and seasoned investigators.

- We perform all checks manually, ensuring comprehensive assessments and the ability to redirect to investigate potential red flags
- We provide a convenient and secure platform to easily access and review the progress of your background
- Our fixed pricing gives you complete transparency and allows for cost control
- The investigative results are compartmentalized to ensure that sensitive information is only exposed to authorized people
- We provide direct and timely access to the investigative manager and other key personnel





GLOBAL MEDICAL CONCIERGE PRACTICE

ELITE COVERAGE ACCESSIBLE ANYWHERE ON EARTH

—

Chief Medical Director William Lang has organized and provided comprehensive healthcare services to two U.S. Presidents and their executive staffs.

We offer the very highest level of concierge medical access and support for the private sector that is typically reserved for heads of state.



WILLIAM L. LANG, MD, MHA
CHIEF MEDICAL DIRECTOR

—

Chief Medical Director William Lang has organized and provided comprehensive healthcare services to two U.S. Presidents and their executive staffs.

Recognized as a foremost expert in health aspects of contingency planning and response to critical incidents, Dr. Lang also served as Associate Chief Medical Officer for the Department of Homeland Security.

THE VERY
BEST CARE
ANYWHERE
ANYTIME

GLOBAL MEDICAL CONCIERGE PRACTICE

HEAD-OF-STATE HEALTHCARE

High-touch, highly personalized healthcare for UNHW families, individuals, and executives.

- Private Elect
- Executive Elect

VIRTUAL MEDICAL DIRECTOR

A comprehensive suite of medical services, fully customizable to meet the needs of your organization.

- Advisory Services
- Medical Consulting
- Direct Clinical Services
- Clinical Governance & Medic Program
- Events, Staffing, Training
- Logistics

DESTINATION MEDICAL SUPPORT

On-site medical services for members, guests, and executives of premier developments, resorts, or private islands.

- Medical Clinics
- 24/7/365 Physician Reach Back
- Full-Time Staffing & Training
- Logistics

VIP EVENTS & STAFFING

Bespoke medical care at any event.

- Site assessments & local infrastructure coordination
- Medical clinics and/or logistics needs
- Staffing
- Clinical oversight and reach back
- Coordination with EP

HEAD-OF-STATE-HEALTHCARE

WORLD CLASS PHYSICIAN TEAM

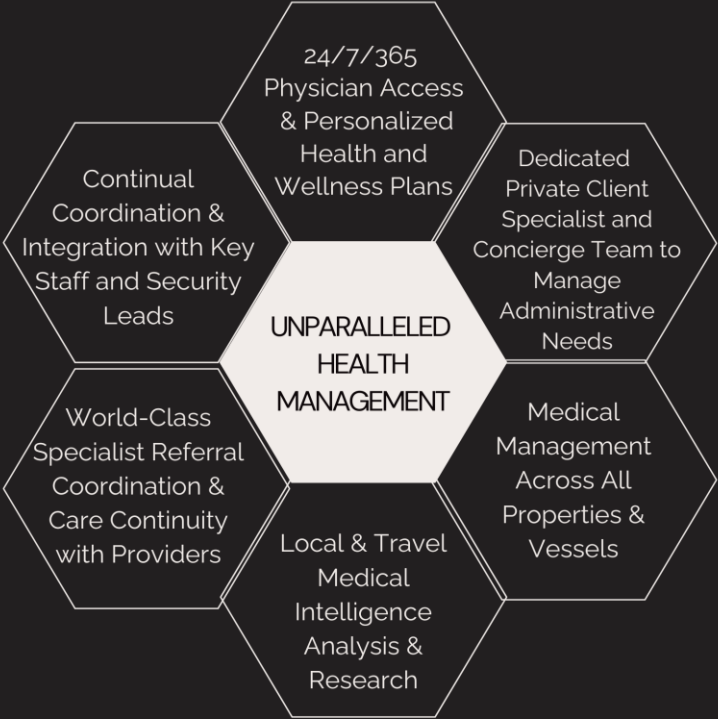
With our private health solutions, you are personally looked after by our team of world class physicians, with over 50 years of combined executive and international medicine experience directly supporting heads-of-states and VIPs and their families.

DEDICATED PRIVATE CLIENT TEAM

A dedicated Private Client Specialist and concierge team stand ready to support your healthcare needs.
The team works hand-in-hand with you, your key staff and security to ensure seamless delivery of services.

COMPREHENSIVE COORDINATION

Integrated, immediate response and medical risk management fit for your global lifestyle.



ONE STANDARD
OF EXCELLENCE,
TWO LEVELS OF
SUPPORT

We offer two membership options for individuals, families, and executives to connect you with exceptional medical expertise and access to care anywhere you are.

PRIVATE ELECT*

VIP access for you and your immediate family, and proactive coordination for global medical concierge practice services with access to the best physicians, surgeons, specialists, and health services anywhere you need—all seamlessly integrated with your executive security program.

EXECUTIVE ELECT

Developed to meet the needs of the lifestyles of Fortune 500 executives, Executive Elect provides global medical concierge practice services and access to the best physicians, specialists, surgeons, and health services in the world, no matter where you are.



CYBER PROTECT

ULTIMATE CYBER PROTECTION

UNMATCHED SECURITY, UNWAVERING CONFIDENCE

Financial & Asset Security

- Protection against fraud, phishing, and unauthorized transactions
- Early threat detection and rapid response to minimize financial loss

Privacy & Reputation Management

- Monitoring of personal data across surface, deep and dark web
- Reducing likelihood of reputational damage due to data breaches
- Secure digital presence, avoiding impersonation and identity theft

Business & Intellectual Property Protection

- Corporate cybersecurity to protect assets and confidentiality
- Compliance with global data protection laws, avoiding legal risks
- Cyber resilience to ensure business continuity and prevent disruptions

Personal & Family Safety

- Protection against tracking, cyber extortion, and location leaks
- Digital safety measures for children and family members
- Smart home and IoT security to prevent unauthorized access

Peace of Mind & 24/7 Protection

- Continuous monitoring of cyber threats and proactive risk management
- Expert response teams available in case of cyber incidents
- Confidence in secure digital interactions, personal or business-related

CYBER PROTECT

UNPARALLELED PRIVACY & CYBER PROTECTION



PRIVACY PROTECTION

- 24/7 privacy breach alerts and incident response
- Proactive monitoring across surface, deep, and dark web
- Personalized privacy breach remediation



RISK REDUCTION

- Comprehensive assessments of home networks and family office infrastructures
- Customized penetration testing to identify vulnerabilities
- Annual cyber risk intelligence reports with tailored recommendations



INCIDENT RESPONSE

- 24/7 access to cybersecurity experts for incident response
- Immediate containment and mitigation for breaches, ransomware, and phishing attacks
- Forensic investigations, communications support, and strategic advisory

CYBER ASSIST



CONCIERGE IT SERVICES

- 24/7 technical support for device setup, software management, and troubleshooting
- Secure integration of mobile devices, network configurations, and user accounts
- Proactive Security Checks and Updates



OPERATE WITH CONFIDENCE

TOTAL PROTECTION THAT DOES NOT COMPROMISE

Incomparable Legacy of Excellence

30 years of excellence in the field for some of the most notable people defines a Head of State Experience of unparalleled quality.

- **Invested in expertise**
We understand the importance of investing in training, technology and innovation to maximize the value and versatility of our people and resources.
- **Care you can feel**
Our working standards go well beyond technical excellence to include high emotional intelligence and soft skills that fit the lifestyle and preferences of clients – across personal protection, medical assistance or bespoke services.
- **Proactive protection**
The best protection keeps you away from risk to begin with. We are always focused on your safety and have robust strategies for mitigating and managing the risks associated with key personnel.

Never Gamble with your Resiliency

We understand the strategic value of who you place under our care. We deliver value well beyond the price tag.

- **Protecting enterprise value**
World-class medical and personal protection safeguards reputation, business continuity, market value and operational performance.
- **Setting the bar with total protection**
We unify the world’s best personal protection and concierge medical professionals in one integrated and accountable partnership.
- **Built to deliver value for money**
The commitment to our craft is deeply embedded. Our owner-operator model means leadership and experts are deeply engaged in operations to drive quality and efficiency every single day.

A Beacon for the Best

The reputation, tenure, skill of our leadership and teams is second to none.

- **The draw of leadership reputation**
Our practice leads are well-known and respected in the field. They attract the very best in the industry.
- **Trained well beyond the standard**
Our training goes beyond common global and local certification standards to include evolving threats and technology, as well as proprietary protocols from decades in the field.
- **Well compensated and focused**
We invest in the best. Our people are well rewarded for being at the absolute top of their profession through the best compensation and benefits in the industry.
- **Best of breed**
We are the only firm that can deliver the best of breed talent in the industry.

Infrastructure Others Only Dream Of

Extraordinary people are connected to an unmatched global infrastructure that nobody else can credibly claim.

- **24/7 Global Operations Centers**
Ensure a continuous influx of intel, monitoring and rapid response.
- **The most robust case management**
system in the industry to ensure the best response time, centralized information, confidentiality and proactive risk management.
- **Protective Intelligence Center**
We track regional threats such as civil unrest, criminal activity and natural disasters to proactively mitigate risks for all our clients.
- **Specialized Cybersecurity Team**
We monitor the dark web for hackers selling client information adding a crucial layer of protection.
- **Industry-leading, AI-enhanced technology** that provides our 24/7 Global Operational Centers and staff with the best tools and intel in the industry.

Global Strength, Reach & Stability

Our global reach and stability are the result of our unparalleled experience and expertise. We have a proven track record of providing the highest quality of service to our clients, ensuring their safety and security at all times.

- **Global balance sheet**
- **Continual investment**
Ahead of the Curve
- **Operations and reach**
into over 115 countries
- **Cooperation and collaboration** among the GardaWorld family of companies
- **A winning team mentality**
We are proud and resourceful by nature. We never fail to find practical solutions to every challenge





CASE STUDIES



UN-CRASHABLE: THE VANITY FAIR OSCAR PARTY

THE SITUATION:

— Held the night of the Academy Awards, this Vanity Fair-hosted gala is legendary in Hollywood—attracting movie stars, athletes, politicians, titans of industry, and even royalty.

THE CRISIS24 PSG RESPONSE:

— Due to its exclusive guest list, the event is a prime target for party crashers and gossip journalists. Once taken over by Crisis24 Private Strategic Group, event security was completely transformed: metal detectors, bomb-sniffing dogs, tactical response teams, multiple checkpoints and even a motorcade-delivered red carpet. A notorious party crasher who wrote a book about getting past security at important venues admitted that the Vanity Fair Oscar Party was the only one he couldn't infiltrate.



CYBER RESPONSE CASE

SOLUTION

Crisis24 team deployed immediately upon activation. We leveraged our network and connections at the FBI to obtain threat intelligence on the specific malware variant. Crisis24 were able to secure access to FBI's proprietary decryption tool which was not publicly available. In parallel we implemented robust network hardening measures to prevent future attacks

THE SITUATION

A large enterprise faced a critical ransomware attack that encrypted vital operational data across their network, threatening business continuity and potentially millions in losses.

RESULTS

80% data recovery
without ransom payment

45% reduction
in system restoration time

Zero data leaked
to threat actors

Enhanced security posture
through strategic infrastructure improvements

PRIVACY AT HOME: IMPLEMENTING BEST PRACTICE

SOLUTION

Crisis24 delivered tailored cyber security training to four generations of a family gathered at one of their residences. As part of the workshop, each of their devices were reviewed and configured to ensure they had the right security and privacy settings enabled.

During the visit, a review of the home network was conducted to identify security vulnerabilities including third-party software and IoT devices that were found to be vulnerable and connected to the main network. On review, these were all moved to a separate segregated network, and the retention and hosting of sensitive data including camera feeds were encrypted and secured – providing reassurance to the family.

THE SITUATION

Interconnected technology consists of smart devices across a singular network, which makes it easier to hack if all of the data is held in one place. Devices include, car software, fridges, lights, Wi-Fi routers, toasters, and smart assistants like Siri and Alexa.

SEAMLESS GLOBAL MEDICAL COORDINATION FOR A VIP EMERGENCY

THE SITUATION:

Even in the best medical systems, high-profile individuals cannot afford to wait. They often require private, on-demand services that accommodate their travel schedules, security concerns, and specialized health needs. A dedicated concierge medical service ensures continuity of care, proactive health management, and an elevated level of service.

THE CRISIS24 PSG RESPONSE:

A member collapsed during an event in Paris and was rushed by SAMU ambulance to a local hospital. Private Strategic Group deployed a leading French ER Consultant who met the ambulance at the hospital, facilitated care, and expedited testing.

The member was then moved to a leading hospital in Paris for overnight monitoring. It was then decided that the member should return the next day to Florida for further investigation and treatment, so his private plane was medicalized, and a leading Aero-Medical Physician was brought in to manage the Member's care across the Atlantic. He was met on arrival in Florida by a world-renowned Neurosurgeon and escorted to a leading hospital near their residence for further testing and treatment with ongoing care and advice from Private Strategic Group.



GLOBAL PEACE OF MIND: CLIENT WELL-BEING WITHOUT DISRUPTION

THE CRISIS24 PSG RESPONSE:

THE SITUATION:

Teenage member of UHNW family developed mild chest pain and shortness of breath after an evening of skiing at 8,500 feet. The family immediately used their personal global medical concierge practice line to connect with our Chief Medical Director and client medical team.

Using pre-positioned diagnostic tools from Crisis24 PSG travel kits, our medical team was able to confirm that all vitals were within normal range and regular checks and monitoring were done over several hours post-incident. When pain extended to the teenager's neck, our team coordinated with the local hospital, speaking directly to the attending ER physician and arranged for expedited transport and assessment in the emergency room, where a chest X-ray revealed air present in the soft tissues of the chest and neck. Our team subsequently consulted with thoracic surgeons and pulmonologists at a major medical center near the family's home to determine only oxygen therapy would be necessary to clear the air from the tissues.

As the family was flying home shortly, the team also consulted with multiple US Air Force and Navy flight surgeons to ensure they would be able to safely return. In collaboration with the family's pilot, the flight pressure altitude maximum and the recommended pressurization level of the aircraft were determined shortly after departure to ensure a safe descent. Upon arrival at home, he was evaluated by a specialist team at his local medical center, confirming no need for further intervention.



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APPENDIX

WE ENABLE THE WORLD'S
MOST INFLUENTIAL
PEOPLE, DISRUPTIVE
BRANDS AND PROMINENT
ORGANIZATIONS TO
OPERATE WITH
CONFIDENCE.



INTRODUCING CRISIS24

— No matter where the future leads or the scale of need, Crisis24 offers the best path to organizational resilience, operational risk management, personal protection and medical support: a seamlessly orchestrated network of expert talent and leading technology.



- As the partner of choice for Fortune 500 companies, we provide integrated operational risk management solutions spanning intelligence, monitoring, mass communications, critical event management, consulting, crisis response, and medical & security assistance.

CRISIS24 | PRIVATE STRATEGIC GROUP

- Specializing in managing the unique medical, protection and personalized risks experienced by the world's wealthiest families, prominent executives and notable individuals, Crisis24 Private Strategic Group provides an elite global medical concierge practice and dignitary-level personal protection services to deliver a true head-of-state experience.

THE CRISIS24 DIFFERENCE

Unparalleled breadth and depth of expertise

55+

years of experience

200+

analyst team, the largest in the private sector

24/7/365

Global Operations Centers

1M

calls for medical assistance

50%

of Fortune 500 companies engage our services

400+

protection operations per month

340+

crisis response cases per year

200k+

sources searched by AI technology

35%

of CAC 40 companies engage our services

33%

of DAX 30 companies engage our services

THANK YOU

HEADQUARTERS

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